

Gallery at 759 Refund Policy

Thank you for shopping on gallery759.com!

If you want to return an item for online store credit, send us an email at galleryat759@gmail.com or call **(978) 503-0901** to discuss circumstances for return. We only offer a refund in the form of an on-line credit within the first 14 days of product receipt. Since many of our items are one-of-a-kind, we do not generally offer exchanges. If we have more than one of the items you purchased in inventory, we will let you know and give you the option for exchange or online store credit.

Eligibility for On-line store Credit:

- A request for a refund will not be honored if the request is made after 14 days of receipt.
- Gift Cards are not refundable.
- Damaged goods are not refundable. You must address the damaged product with the carrier.
- If you are paying for shipping, we do not refund shipping.
- If you are returning an item, you are responsible for return shipping.

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or reason for rejection of your refund (online store credit).

If you are approved for the online credit, a credit code will be emailed to you for use on your next gallery759.com purchase. We value your business, and we'll make every effort to ensure you are satisfied with your purchase. Please give us a call on **(978) 503-0901** if you want to discuss any issues you have with your purchase.

Once discussed and approved, send your return to: **Gallery at 759, 759 Main Street, Fitchburg, MA 01420.**